



Email: cswriavikanagar@yahoo.com

दूरभाष : 01437-220177 फ़ैक्स नं. 91-01437-220163

भा.कृ.अ.प.–केन्द्रीय भेड़ एवं ऊन अनुसंधान संस्थान
अविकानगर, तह0 मालपुरा, जिला-टोंक (राजस्थान) – 304501



ICAR-Central Sheep & Wool Research Institute
Avikanagar, Teh.Malpura, Dist.Tonk (Rajasthan) – 304501

Dated : 01.07.2017

NOTICE INVITING TENDER THROUGH E-PROCUREMENT

Online Bids are invited from the interested firms under two bid system for **Annual Maintenance Contract of LAN/WAN (wi-fi) at CSWRI, Avikanagar at ICAR-CENTRAL SHEEP & WOOL RESEARCH INSTITUTE AVIKANAGAR, MALPURA ,DISTT. TONK , RAJASTHAN , PIN 304501 .**

Manual bids shall not be entertained.

Tender documents may be downloaded from e-Procurement website of CPP <https://eprocure.gov.in/> and www.cswri.res.in as per the schedule as give in CRITICAL DATE SHEET as under:

CRITICAL DATE SHEET

Tender No.	No.1(683)SP/AMC/2017/
Date and Time for issue/Publishing	01-07-2017, 4.00 PM
Document Download/Sale start date and time	02-07-2017, 3.00 PM
Bid Submission Start Date and Time	03-07-2017, 3.00 PM
Bid Submission End Date and Time	21-07-2017, 3.00 PM
Date and Time for Opening of Bids	22-07-2017, 3.00 PM
Tender fee and Earnest money Security money	Tender fee – ₹1000/- Earnest money – ₹6000/- Security money – 5-10 % of contract amount
Bank detail	ICAR UNIT -CSWRI ,Avikanagar payable State Bank of India Branch – Malpura Tonk Rajasthan
Address for Communication	Administrative Officer, C.S.W.R.I., Avikanagar, Malpura, Distt. Tonk, Rajasthan Pin- 304501

Administrative Officer

INSTRUCTIONS FOR ONLINE BID SUBMISSION

- 1- The tender form/bidder documents may be downloaded from website:<https://eprocure.gov.in>. Online submission of Bids through Central Public Procurement Portal (<https://eprocure.gov.in>) is mandatory. **Manual/Offline bids shall not be accepted under any circumstances.**
- 2- Tenders/bidders are requested to visit website <https://eprocure.gov.in> regularly. Any changes/modifications in tender enquiry will be intimated by corrigendum through this website only.
- 3- In case, any holiday is declared by the Government on the day of opening, the tenders will be opened on the next working day at the same time. The Institute reserves the right to accept or reject any or all the tenders.
- 4- The interested Firms are required to deposit (in original) **Tender Fee of Rs.1,000/-** (Non-refundable) in the shape of Demand Draft prepared in favour of **ICAR UNIT - CSWRI,Avikanagar payable at SBI,MALPURA may be addressed to the Administrative Officer, C.S.W.R.I., Avikanagar,Malpura, Distt. Tonk, Rajasthan Pin- 304501** on or before bid opening date and time as mentioned in the Critical Date Sheet.
- 5- The interested Firms are required to deposit (in original) and Earnest Money Deposit (EMD) of the amount mentioned against item in the form of Demand Draft/FDR from any of the Nationalised Bank **in favour of ICAR UNIT -CSWRI,Avikanagar payable at SBI,MALPURA** may be addressed to the Administrative Officer, C.S.W.R.I., Avikanagar,Malpura, Distt. Tonk, Rajasthan Pin- 304501 on or before bid opening date and time as mentioned in the Critical Date Sheet.
- 6- The firm should send the Original brochures of the product (if any) and may be addressed to the **Administrative Officer, CSWRI, Avikanagar, Malpura, Distt. Tonk, Rajasthan Pin- 304501 on or before bid opening date and time as mentioned in the Critical Date Sheet.**
- 7- Bidders need not be come at the time of Technical as well as financial bid opening at ICAR-CSWRI, Avikanagar. They can view live bid opening after login on CPP e-Procurement Portal at their remote and, If bidder wants to join bid opening event at ICAR-CSWRI, Avikanagar then they have to come with bid acknowledge slip that generates after successfully submission of online bid.

The Firms are also required to upload scanned copies of the following documents:

1. Scanned copy of Firm Registration certificate
2. Scanned copy of Pan card
3. Scanned copy of TIN/TAN Number
4. Scanned copy of D.D. of Tender Fee
5. Scanned copy of D.D. of E.M.D.
6. Scanned copy of atleast 2 years experience in relevant field
7. Any additional required documents mentioned in the Terms and conditions of the Tender

All necessary documents in support of the details for S.No. 1 to 7 must accompany the technical bid. The bid is liable to be rejected in case documents are not uploaded in the technical bid on CPP Portal, documents are incomplete or in case any certification/registration has already expired but is yet to be renewed. Only essential and necessary valid documents are to be uploaded in the technical bid. Please avoid uploading extraneous and irrelevant documents which unnecessary cause confusion.

Annual Maintenance Contract of LAN/WAN (wi-fi) at CSWRI, Avikanagar

A. TERMS AND CONDITIONS:

1. The Vendors should have the capabilities to handle AMC for all brands and types of hardware deployed on CSWRI LAN. Vendor should physically inspect our LAN components and quote to cover all LAN equipments installed.
2. The quantity given in quotation is approximate which may increase or decrease for which no compensation will be paid.
3. The AMC is for up-keeping and maintenance of the hardware installed and its regular checking, cleaning and repairing of minor/major fault.
4. The service engineer of AMC firm will have to visit at the earliest for rectification of any kind of problems of all machines and systems.
5. Preventive maintenance is required on every week for all machine and system. In addition to that the AMC firm will have to attend the urgent calls for rectifying the faults for keeping all machines and system in good working condition at any time on short notice.
6. The AMC contract will be of non-comprehensive nature. For repairing and rectification any major fault the cost of spare parts (genuine spare parts should be made available by the AMC firm) will be paid by this institute to the AMC firm, but no payment will be made towards labour charges.
7. Repairs are to be carried out at the location of the equipment on same day, except in the exceptional circumstances where the equipment or any component may be required to be taken out for repairs in workshop.
8. Payment of the work done and services rendered will be made to the contractor on monthly basis.
9. The successful firm will be required to do the work for a period of one year from the date of awarding contract. This office shall, however, reserve the right to terminate the contract at anytime without assigning any reason.

LAN & WAN:

- i. Each complaint must be attended and fixed on same day within (24) working hours. If the component needs time for repairing or replacement then an alternate temporary arrangement must be made by the company.
- ii. Where the parts/components have failed/damaged or gone into disuse due to any reason, replacement of those parts/components will be provided by institute.
- iii. In case an equipment/machine is being taken for servicing to service centre, the firm will provide a stand by equipment and will take prior permission of the Incharge AKMU before taking the equipment out.
- iv. The firm shall maintain all the machines satisfactorily till the end of the AMC tenure and handover all inventory in good working condition to the next vendor, in case the AMC is not extended or is terminated.
- v. The tenderer will submit a monthly report to the Incharge AKMU, stating the complete list and status of well-being of the network system falling which the bill will not be considered for processing. The tenderer has to attend the quarterly review meeting called by Incharge AKMU.
- vi. The firm has to ensure uninterrupted connectivity of LAN in all Divisions/sections till end users. It includes installation of ethernet card drivers, monitoring of the Optical Fiber/UTP Segment from time to time to check proper connectivity, crimping of connectors, configuring and assigning of IP address for all nodes under the campus network.

B. PENALTY Clause:

- i. In cases of downtime beyond those stipulated above, penalty will be automatically deducted from the Monthly payable amount. The penalty amount decided by committee constitute by competent authority.
- ii. The firm will respond to a site visit and commence repair work on the equipment within 24 working hours of being notified of equipment malfunction. The firm will ensure making the faulty system usable within maximum 72 working hours from the time complaint is lodged. If the equipment is beyond repair at the Institute, the firm will provide standby equipment.
- iii. The above items include components installed at various locations in the CSWRI Campus. There may be some items that may be given on AMC after their warranty period is over, during this contract period. The maintenance would be on pro-rata basis.
- iv. A specific mention must be made in your quotation to the effect that the terms and conditions mentioned above are acceptable to your firm, in full.
- v. The Competent Authority reserves the right to reject any or all quotations in full or in part without assigning any reason thereof.

C. DETAILS OFC/wi-fi radio antenna (LAN) at CSWRI :

	Equipments	Nos (Approx.)	Remarks
1.	Antenna	36	
2.	PTP Link Antenna	6	
3.	Switch	22	
4.	UPS	10	

Administrative Officer